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The Improver Podcast | Episode 2 | Why multidisciplinary alliance is the way forward: the CEO's view

At the end of this podcast, you will have learnt:

- What it means to be a good leader and the importance of respect towards everyone's role within the healthcare setting
- Why, in healthcare organisations, every employee plays a part in producing success and better patient care
- How to make everyone in the organisation feel valued by recognising their role and contributions
- How to manage confrontational situations
- How you and your team can achieve your goals by setting minimal objectives
- How to engage all employee in suggesting ideas for improvement
- How COVID-19 has encouraged a culture of rapid learning in healthcare, especially by embracing technology
- How you can best support your colleagues as they navigate the challenges of the COVID-19 pandemic

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What does being a good leader mean to you and how has this podcast changed your perception of a good leader?

How does your organisation capture feedback from staff and facilitate rapid learning & knowledge sharing, especially with the rise of remote working?

Thinking about the discussions within this podcast episode, how have you supported your team, or how have you been supported by your leaders during the COVID-19 pandemic?

Please identify a colleague with whom you can share this podcast and learning, and continue the conversation.