

ImproveWell.

A NEW WAY TO IMPROVE

ImproveWell is a digital engagement solution for improvement. Giving everyone a voice, the ImproveWell solution helps your organisation to improve staff and customer experience from the ground up.



Create the right environment for wellbeing at work and continuous improvement with ImproveWell

Give everyone a voice:

Foster a culture that enables the frontline to feel heard and be involved in designing better teams, workplaces and care.

Empower local leadership:

Allow group and organisational leads to run programmes that support goals and challenges specific to their area.

Create a culture of collaboration:

Collaborate across teams, departments and stakeholder groups, to share feedback, ideas and best practice.

Instant feedback & learning 24/7:

Enable diverse teams and key stakeholders to feed back any time, anywhere. Unlock continuous learning on what is and isn't working.

Create a funnel of improvement ideas:

Everyone can be involved in driving change by offering a simple way to suggest ideas for improvement.

Enable data-driven decisions:

Ask the right questions and make data-driven decisions in a rapidly-changing, high-pressure environment.

#ENGAGETOIMPROVE

Service Delivery

Quality Improvement

Frontline innovation

Collective intelligence | Multidisciplinary alliance | Continuous improvement

Staff Experience

Wellbeing at work

Autonomy | Belonging | Contribution

ImproveWell.

Real-time insights

Two-way feedback | Informed decision-making | Demonstrable change

ACCORDING TO GALLUP*, HIGH ENGAGEMENT ORGANISATIONS SHOW




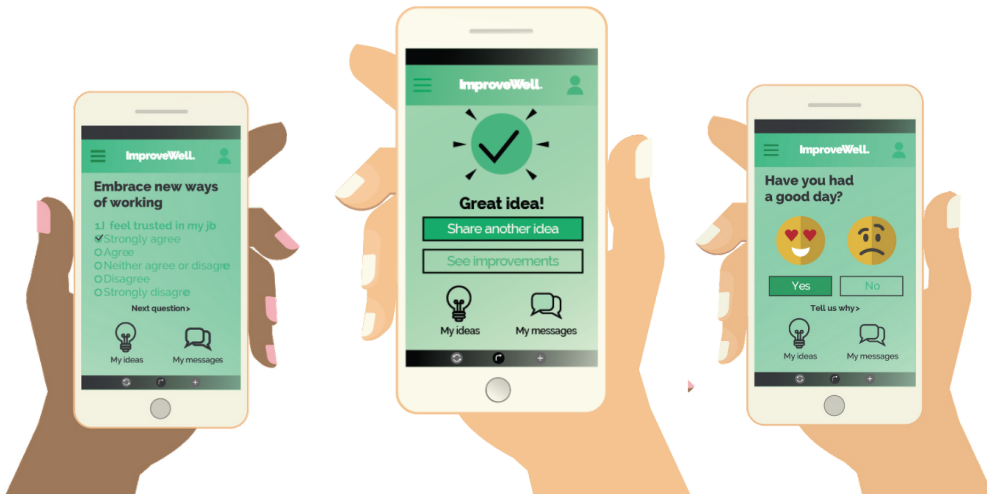
*source: Gallup, Relationship Between Engagement at Work and Organizational Outcomes, 2020

ImproveWell.

HOW IT WORKS


Make change simple with 24/7 real-time feedback and actionable insight from the frontline.

THREE FEEDBACK SYSTEMS
JOIN A COMMUNITY OF IMPROVERS
CPD-ACCREDITED ONBOARDING & TRAINING




SENTIMENT TRACKER

Track and boost morale and wellbeing at work with real-time insights, by asking your team how their workday is going.




IDEA HUB

Gather ideas for improvement, discuss or refine collaboratively, and keep everyone up to date with progress and implementation.




PULSE SURVEYS

Understand what matters and see where improvements are needed with swift and straightforward survey creation.



IMPROVEWELL INSIGHTS

Capture real-time feedback from customers or partner organisations via customisable online portals.



DATA DASHBOARD

Detect trends and pressure points, prioritise improvement efforts, measure change and publish reports to close the feedback loop.

"There is no other option for me – we are so pleased to be using ImproveWell."
DR AMAR SHAH, Chief Quality Officer,
East London NHS Foundation Trust

"ImproveWell enabled us to gather real-time insights; to feedback to staff what we're doing; and to access data for use in decision-making."
DR DOMINIQUE ALLWOOD,
Medical Director, NHS Nightingale Hospital London