

ImproveWell.

A NEW WAY TO IMPROVE

ImproveWell is a digital engagement solution for improvement in healthcare.

Giving everyone a voice, the ImproveWell solution helps your organization to improve staff experience *and* the quality of patient care from the ground up.



Create the right environment for wellbeing at work and continuous improvement with ImproveWell

Give everyone a voice:

Foster a culture that enables the frontline to feel heard and be involved in designing better teams, workplaces and care.

Empower local leadership:

Allow group and organizational leads to run programmes that support goals and challenges specific to their area.

Create a culture of collaboration:

Collaborate across teams, departments and stakeholder groups, to share feedback, ideas and best practice.

Instant feedback & learning 24/7:

Enable diverse teams and key stakeholders to feed back any time, anywhere. Unlock continuous learning on what is and isn't working.

Create a funnel of improvement ideas:

From the ward to the board, everyone can be involved in driving change by offering a simple way to suggest ideas for improvement.

Enable data-driven decisions:

Ask the right questions and make data-driven decisions in a rapidly-changing, high-pressure environment.

#ENGAGETOIMPROVE

Patient Outcomes

Quality Improvement

Frontline innovation

Collective intelligence | Multidisciplinary alliance | Continuous improvement

Staff Experience

Wellbeing at work

Autonomy | Belonging | Contribution

ImproveWell.

Real-time insights

Two-way feedback | Informed decision-making | Demonstrable change

HIGH ENGAGEMENT ORGANISATIONS SHOW*



21%

increase in productivity



22%

increase in profitability

41%

decrease in patient incidents



37%

decrease in absenteeism




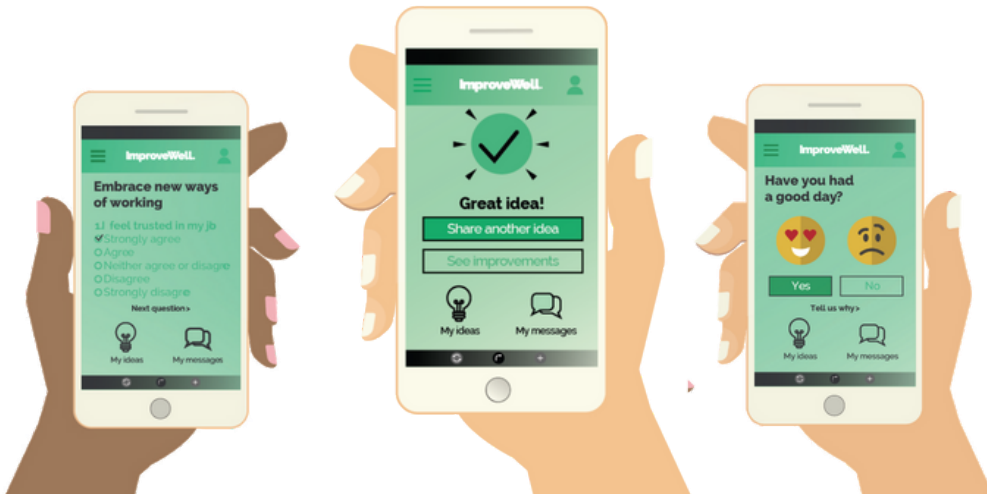
*source: Gallup, [High Engagement Drives Growth, 2013](#)

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HOW IT WORKS


Make change simple with 24/7 real-time feedback and actionable insight from the frontline.

THREE FEEDBACK SYSTEMS
JOIN A COMMUNITY OF IMPROVERS
CPD-ACCREDITED ONBOARDING & TRAINING




SENTIMENT TRACKER

Track and boost morale and wellbeing at work with real-time insights, by asking your team how their workday is going.




IDEA HUB

Gather ideas for improvement, discuss or refine collaboratively, and keep everyone up to date with progress and implementation.




PULSE SURVEYS

Understand what matters and see where improvements are needed with swift and straightforward survey creation.



IMPROVEWELL INSIGHTS

Capture real-time feedback from expert patients, regular service users or partner organizations via customizable online portals.



DATA DASHBOARD

Detect trends and pressure points, prioritize improvement efforts, measure change and publish reports to close the feedback loop.

"There is no other option for me – we are so pleased to be using ImproveWell."
DR AMAR SHAH, Chief Quality Officer,
East London NHS Foundation Trust

"ImproveWell enabled us to gather real-time insights; to feedback to staff what we're doing; and to access data for use in decision-making."
DR DOMINIQUE ALLWOOD,
Medical Director, NHS Nightingale Hospital London