
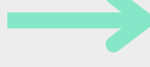
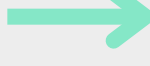
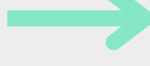
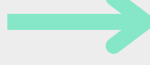
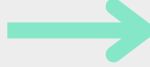
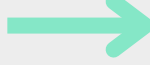
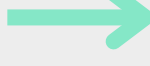


Steps involved		Using ImproveWell
Identify which audiences to involve in the initiative		Pre-launch workshop with ImproveWell Customer Success Team provides guidance on rollout, timelines, processes and launch materials
Confirm who will be responsible for leading the initiative		Comprehensive training and materials provided for key stakeholder groups by ImproveWell Customer Success Team
Launch the initiative through the appropriate communication channels		Communication tips and templates provided by ImproveWell Customer Success Team
Capture ideas for improvement		Capture ideas via the ImproveWell platform
Review ideas and prioritise		Review, tag, categorise and prioritise ideas using the central Improvement Log
Make improvements		Assign a 3-step progress rating score to ideas in the central Improvement Log
Evaluate		Send a survey via the ImproveWell platform to measure the impact of the improvements made
Close the feedback loop		Chat about ideas, vote, publish interactive improvement updates and upload PDF reports through the ImproveWell platform