

# Ready to use idea prompts

## Turning frontline insight into everyday improvement

For idea management to work in practice, it needs to be part of everyday work. These prompts are designed to help staff capture improvement opportunities in the moment, while experiences are still fresh and meaningful.

### 1 Operational flow and efficiency

- Where are we relying on workarounds today?
- What regularly slows down patient flow or staff activity?
- Which tasks feel unnecessarily complex or duplicated?

### 2 Safety and reliability

- Is there anything that makes today feel less safe than it could be?
- What small change would reduce risk or uncertainty?
- Are there recurring issues that are becoming normalised?

### 3 Staff experience and wellbeing

- What is adding avoidable pressure to your shift?
- What would make the next shift feel more manageable?
- Where could small changes reduce cognitive load or fatigue?

### 4 Communication and coordination

- Where does information not flow as clearly as it should?
- Are there gaps between teams or roles?
- What would improve handovers or shared understanding?

These prompts are not designed to assess individuals.

They are intended to **surface system-level insight**, supporting improvement rather than scrutiny.